

reviews may not tell you as much about how consumer friendly and accessible services are as it is presented primarily from the counselor's viewpoint

- *Consumer surveys address our services. Employment status addresses the effectiveness*

Question 9 Is there a Board or governing body support for serving persons who are blind or have low vision?

6 (85.7%) responded yes and 1 (14.3%) no. There were 3 useable comments.

- *Same support as the rest of our programs*
- *Our Board would support us working with people who are blind or have low vision*
- *We don't have a special board just for blind clients; however we have a client's rights committee, and have monthly meetings state wide to discuss any issues that may have occurred. All supported employment clients are included in this review no matter their disability*
- *the BOD supports services for all disability types*

Question 10 Are their policies in place to develop or expand the program for persons who are blind or have low vision?

2 (28.6%) responded yes and 5 (71.4%) no. There were 2 useable comments.

- *Because we receive very few referrals from DSB, and poor follow through from the DBS counselors, we have no plans to further develop programs for persons who are blind/low vision*
- *Our referral sources are not utilizing us much now, so there is no point in expanding the program*

Question 11 Do you have specific services for persons who are blind or have low vision? HERE

5 (55.6%) responded yes in the areas of job placement, supported employment, training assistance, evaluations, job developments and placement assistance. The responses for specific services of assistive technology, counseling and orientation and mobility were all equal at (22%). Other specific services yielded a response of 33%. 5 comments